

NetNeutrals EU Reporting (01-10-2015 thru 31-12-2015)

Number of Disputes Received: 0 - Total number of disputes submitted (accepted, not accepted, eligible, ineligible)

Number Settled in Conciliation: 0

Number Settled in Mediations: 0

Number Settled in Adjudications: 0

Number Waiting on Trader: 0

Domestic Disputes: 0

Item/Service Not Received	0
Item/Service Not as Described	0
Late Delivery	0
Payment for Cancelled Transaction	0
Charged Twice	0
Incorrect Amount Charged	0
Fraudulent Transaction	0
Settlement Not Fulfilled	0
Other	0

Total: 0

Cross-border Disputes: 0

Item/Service Not Received	0
Item/Service Not as Described	0
Late Delivery	0
Payment for Cancelled Transaction	0
Charged Twice	0
Incorrect Amount Charged	0
Fraudulent Transaction	0
Settlement Not Fulfilled	0
Other	0

Total: 0

Ineligible Disputes: 0

Did not contact trader first-	0
Already pursued ADR-	0
Transaction date outside of range-	0
Consumer dropped out	0

Trader dropped out	0
Consumer lied	0
Frivolous or vexatious dispute	0
Trader refused case	0

Total: 0

Trader Never Responded 0

Discontinued Cases: Operational reasons

ADR Official dispute	0
Other	0

Total: 0

Average Time To Resolve:

All Disputes - None

Domestic Disputes - None

Cross-border Disputes - None

Beyond 90 days - None